



Summer 2023

The Wave of the Future at KID

As I complete my first few months as the new General Manager at Kinneloa Irrigation District (KID), I am honored and excited to be here. In addition to working for you, I am also your neighbor and a fellow customer. My children are the 4th generation of my family to live in the District's service area and rely on a consistent source of clean and safe drinking water.

Whether you are a multi-generational resident like I am or new to the area, it doesn't take long to realize what a unique and special place we call home. Our water supply and system also have distinctive and rare qualities. We are one of a few water agencies that relies exclusively on local groundwater sources to serve the community. Although we have connections with the City of Pasadena for emergency use, we do not purchase or have access to imported water. Our groundwater resources enable us to maintain comparatively low water rates but it can be challenging during drought years when the flow from our gravity wells, which bring water from the fractured rock in the mountains, slows down.

Recent news coverage regarding water issues has focused on reservoirs reaching capacity and increased water allocations for State Water Project customers. KID relies on 100% local sources instead of imported water. Due to rising levels in the Raymond Basin aquifer and increased water flows through our tunnel wells District staff and the Board of Directors are confident our supply will meet our near-term needs.

While officially created in 1953, KID took its current form in 1974 when it acquired the Mira Loma Mutual Water, Canyon Mutual and Osborn Water companies and nearly

doubled in size. Looking ahead, KID will celebrate the 50th anniversary of that acquisition and the large investment in infrastructure upgrades that were made at that time.

I have been fortunate to meet and know many of you as friends and neighbors. If we haven't met yet, please stop me on the street to say hello, or visit the office. I also encourage the community to call or email us with feedback; your comments are invaluable to myself, the staff, and the Board of Directors.

I am humbled to serve the community and I remain dedicated to ensuring a safe and reliable water supply for you, your families and future generations.

Tom Majich

General Manager



The Times are Changing

To better serve our customers, Kinneloa Irrigation District is changing its office hours. We invite you to visit the office at 1999 Kinclair Drive in Pasadena from 8 a.m. to 5 p.m., Monday through Thursday, excluding major holidays. The office is also open on alternating Fridays. Additional details about office hours can be found at kinneloa Irrigation District info on the “Contact Us” page.

For after-hours water emergencies, please call 626-797-6295 and select Option 9. The answering service will collect your name, callback number, and reason for calling, and then promptly page our on-call staff.

Please note that service orders, payments, and non-emergency repairs cannot be processed through the answering service. Instead, payments can be made online 24/7 at kinneloairrigationdistrict.info or deposited in one of the District's three courtesy boxes located on the west side of Sierra Madre Villa north of Villa Knolls Drive, on Kinneloa Canyon Road near Eaton Canyon Drive, or next to the District Office driveway at 1999 Kinclair Drive.



A Safe Water Supply for You and Your Family

When you turn on the tap, you can satisfy your thirst, knowing it meets or exceeds all state and federal water quality standards.

Ensuring customer safety is our number one priority. Our dedicated team regularly monitors, tests, and treats the water supply to maintain the highest quality standards. In fact, KID conducts hundreds of water tests every year on more than 20 constituents, ranging from lead and copper to E. coli and arsenic. These tests indicate our consistent commitment to safe and dependable water.

Customers can learn about these tests and their results in the recently published Consumer Confidence Report (CCR). The report summarizes our monitoring efforts during the 2022 calendar year. The latest report, along with CCRs from several previous years, can be found on our website at kinneloairrigationdistrict.info.

KID recognizes the importance of providing safe and clean water to the community. The District constantly strives to meet this goal. We value your trust and will continue working diligently to deliver exceptional water quality and service.



Your Water Operators at Work



One of the greatest strengths of KID is the dedicated team of employees that work each and every day to deliver a safe and reliable supply of water to your home. Please join us in taking a few moments to recognize some of our staff achievements.

We are delighted to welcome Ray Ascencio, who joined us in March as a System Operator. Ray brings valuable experience from the Devore Water Company, which has a similar system size and terrain, including multiple groundwater wells and mountain tunnels.

KID bid a fond farewell to one of our longest-serving employees. Facilities Operator Brian Fry retired from the District in April, after 37 years of service to the community.



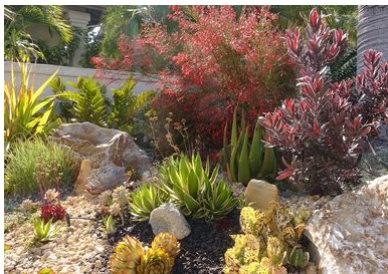
Conserve Now for a Better Future

Water conservation is vital to sustaining supplies now and for future generations. While the wet winter improved water conditions across the state, it is only a matter of time before the next drought strikes.

KID remains committed to conservation, and restrictions limiting landscape watering to three days a week before 9 a.m. or after 6 p.m. remain in effect. In addition, we must all take responsibility by fixing leaks, using efficient appliances, and practicing mindful watering. Every drop saved helps preserve water supplies, protect ecosystems, and mitigate drought effects.

Additional water-saving tips are available at kinneloairrigationdistrict.info, under Water Use Efficiency.

Did You Know?



Kinneloa Irrigation District customers can qualify for rebates on water-wise upgrades. From turf replacement to water-efficient appliances, SoCal Water Smart offers a variety of indoor and outdoor rebates to help offset the costs of improvements that will save water over time. Visit SoCalWaterSmart.com for more information and to apply.



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